



CONTROLS & DRIVES LTD

The Industrial Automation Specialists



Technical Tip

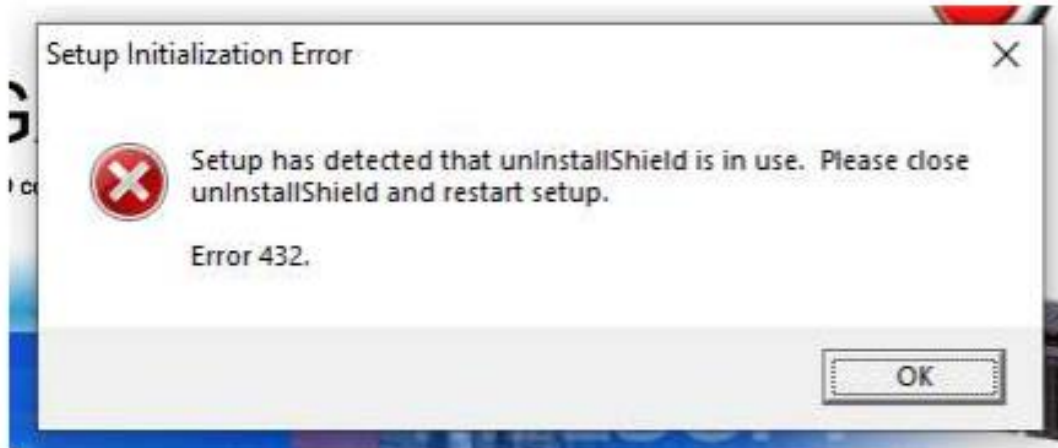
Installation Error Fix for...
Error 432



Part of the **B P X** Group

Technical Tip

If you ever get this message pop up when installing your Mitsubishi software there is a quick solution which might be causing the issue...



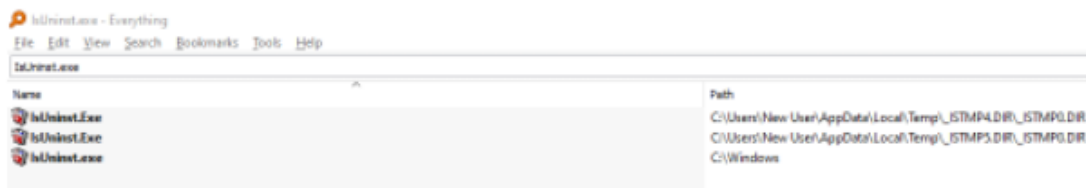
Possible causes

This could be happening if IsUninst.exe is corrupted on a particular PC, maybe if an initial installation was abandoned during another installation. This could also happen if the user is running the setup does not have administrative rights. IsUninst.exe is the InstallShield Uninstallation file, and when it is corrupted it might appear to be in use even though it is not showing up as a process that is running in the Task Manager.

Resolution

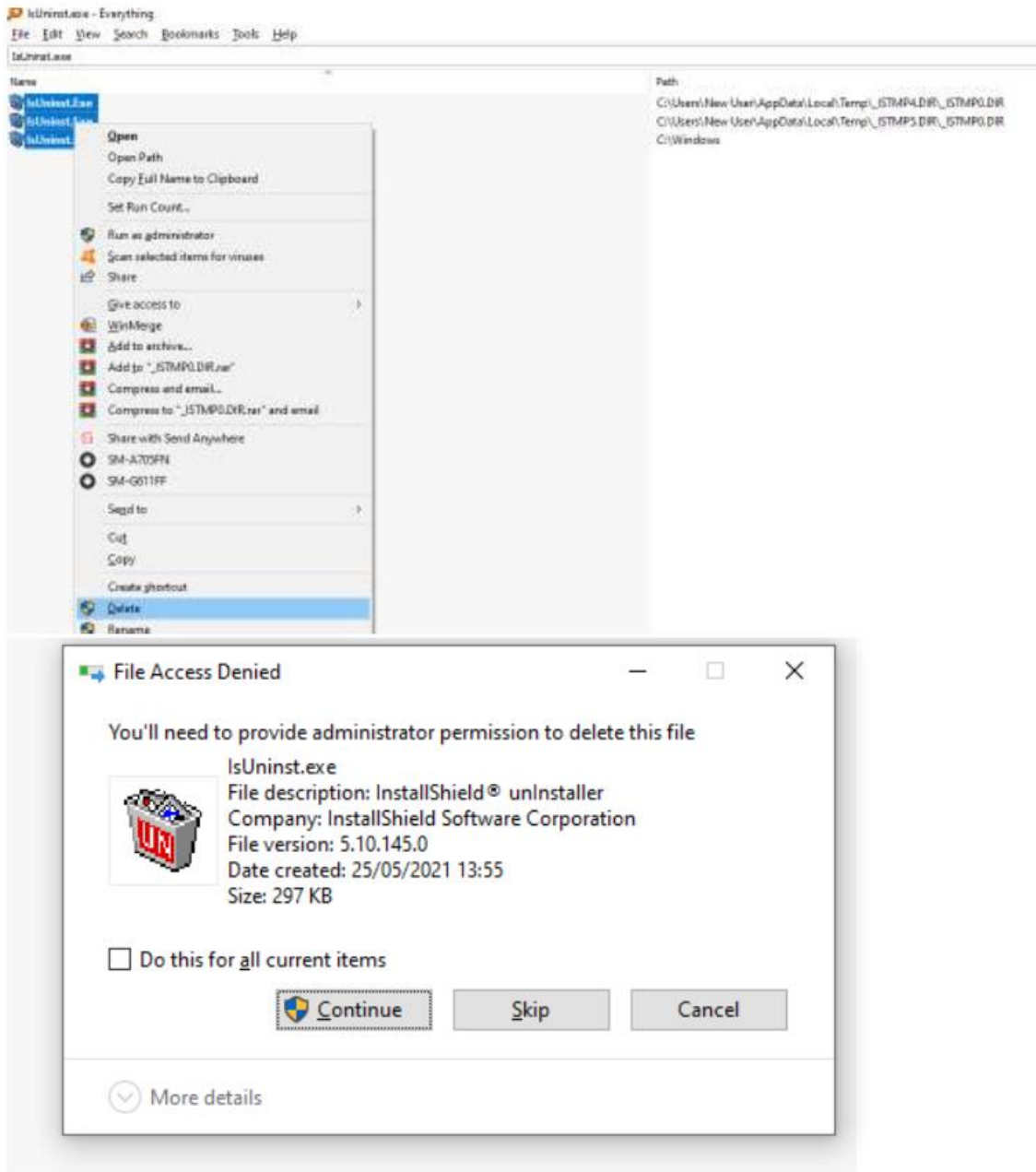
Verify that the user has administrative privileges. Delete all instances of IsUninst.exe from the Windows directory and try running the setup again. If IsUninst.exe cannot be detected because it is in use, try to reboot the machine and run the setup again.

You can use windows search or free software such as 'Everything' to locate these files. Search for IsUninst.exe





Delete these files...



This should resolve the setup problem, try running setup again.

